Your privacy means a lot to us, and that is why we take this matter seriously. This document describes what information we at Oktagon Games collect when our products and online services are used by you.

We Collect:

Information you provide to us:
Information from your connected to any of our games, such as:
   a)  e-mail address;
   b)  username;
   c)  country;
   d)  date of birth;
   e)  profile photo;
   f)  user ID;
   g)  friends profile photos;
   h)  gender (if specified).

Details provided for product research:
Information provided when you are seeking help, such as your name, phone number, and records of problems you face.
Identifiers of mobile devices and other hardware or device items;
Browser information, including browser type and language you prefer;
Type of platform;
Information about your device, hardware, and software, such as hardware and component configurations, software updates.

Payment Information

All billing and financial information is processed by third-Parties (such as: Apple, Google, etc). Oktagon Games does not store any billing information regarding its customers’ purchases

Customer Support Correspondence

When you ask for assistance from our Customer Support team, we will collect and store the contact information you provide (generally your name and e-mail address), information about your game play or activity on the Service, and your user ID number. We will also store the correspondence and any information contained within.
Push Notifications and Local Notifications

With your consent We may send push notifications to your mobile device to provide game updates and other relevant messages. You can manage push notifications from the "options" or "settings" page of the relevant game. You can also manage them on your device's settings page for the relevant game.
We can send local notifications to your mobile device to provide game updates and other relevant information. You can manage local notifications on the "options" or "settings" page of the relevant game.

How We Use it

In general, we collect, store and use your information to provide you with a safe, smooth, efficient, and customized experience. For example: we may use information collected from you in any one or more of the following ways:

a) to create your game accounts and allow play of our games
b) to identify and suggest connections with other Oktagon Games users
c) to enable user-to-user communications
d) to provide technical support and respond to user inquiries
e) to prevent fraud or potentially illegal activities
f) to deliver and target advertising

Where we keep your information

The personal information we collect may be stored and processed for the purposes specified in this Privacy Policy in Brazil. Our privacy practices are in compliance with the system of privacy policies across borders.

Security

We are concerned to protect the confidentiality of your information. We provide physical, electronic, and procedural safeguards to protect the information we process and maintain. For example, we limit access to this information to authorized and contracted employees who need to know this information to operate, develop or improve our Application. Please be aware that while we strive to provide reasonable security for the information we process and maintain, no security system can prevent all possible security breaches.
Children

We do not use the Application to knowingly request data from or to children under the age of 13. If a parent or guardian becomes aware that your child has provided us information without their consent, contact us at the contact@oktagongames.com. We will delete this information from our files.

Data Protection Authority

If you have questions about how we collect and use the information, please contact us. If you prefer, you also have the right to contact the Data Protection Authority for your region.

Your Consent

By using the Services, you are consenting to our processing of User Provided and Automatically Collection information as set forth in this Privacy Policy now and as amended by us. "Processing" means using cookies on a computer/hand held device or using or touching information in any way, including, but not limited to, collecting, storing, deleting, using, combining and disclosing information, all of which activities will take place in the United States. If you reside outside the U.S. your information will be transferred to the U.S., and processed and stored there under U.S. privacy standards. By using the Application and providing information to us, you consent to such transfer to, and processing in, the US.

Changes

This Privacy Policy may be updated from time to time for any reason. We will notify you of any changes to our Privacy Policy by posting the new Privacy Policy here. If any Data Protection law requires us to provide advanced notifications or request your consent for any changes to be made, we will comply with this requirement. You can see when this Policy was last updated by checking the "last updated" date that appears at the top of this policy's page.

Contact Us

If you have any questions regarding privacy while using the Application, or have questions about our practices, please contact us via email at contact@oktagongames.com.